

MISSION: Provide professional and customer service based Fire, EMS and Prevention services to our citizens.

VALUES: Safe, Quality, Efficient, Cost Effective, and Customer Service Orientated Service.

PRIORITIES: 9-1-1 Service Calls, Training, Fire Prevention and Public Education.

EFFECTIVENESS MEASURES

1. Prevent civilian fire deaths in Jacksonville Beach through fire education, prevention programs such as inspections, fire safety surveys, smoke detectors, and by quick response times.
2. Confine 90 percent of all building fires to the room of origin or area of involvement on the initial arrival of units.
3. Improve the survival rate of victims involved in trauma or medical emergencies by providing both BLS and ALS medical care.
4. Respond to one serious emergency with 8 firefighters and a safety officer, or up to 3 simultaneous minor emergency calls utilizing 3 emergency units and a shift commander.

KEY OBJECTIVES

1. To respond to emergencies within 6 minutes for 90%, and 4 minutes for 70%, of 9-1-1 emergency calls in Jacksonville Beach.
2. To complete 718 or approximately ½ of the fire safety surveys for residential/commercial occupancies every year.
3. To conduct 200 or ½ of the high hazard inspections annually, which includes schools, churches, hotels, and high hazard occupancies. Restaurants, gas stations, and certain assemblies are required annually.
4. To review/update pre-fire plans for all commercial/business occupancy inspections/surveys during high hazard inspections and fire safety surveys.
5. To conduct 80 fire evacuation drills in schools annually.
6. To educate 3,500 citizens in fire safety, prevention, or hurricane preparedness each year.
7. To identify and install 80 smoke detectors and/or replace batteries in homes of elderly, disabled, or fixed income homes and to test 375 smoke detectors annually.
8. To inspect all city and private fire hydrants each year (approximately 900).
9. To complete 7,000 hours of in-service training in firefighting, EMS, technical rescue, fire prevention, and other related areas each year.
10. To receive an excellent or good evaluation by 100% of citizens as measured through follow-up surveys.
11. To maintain the City's ISO Fire Protection Class 2 rating.
12. To meet all related occupational safety standards, limit all accidental injuries, and prevent any deaths to firefighters.
13. To provide child safety seat education to the public.

Jacksonville Beach Fire Department

December 2018

TOTAL INCIDENTS: 305

YEAR TO DATE: 3355

2017 COMPARISON:

MTD 2017 228

YTD 2017 3533

INCIDENT BREAKDOWN

	MTD	MTD %	YTD %
FIRE	2	1%	2%
RESCUE	197	65%	68%
HAZ CONDITION	106	35%	30%

RESPONSE TIMES

	MTD %	YTD %	TARGET %
% 4 MIN. OR LESS	66%	72%	70%
% 6 MIN. OR LESS	93%	94%	90%

FIRES

	MTD	YTD	
TOTAL BUILDING FIRES	0	19	
BUILDING FIRES IN CITY OF JAX BCH	0	19	
BUILDING FIRES IN CITY OF JAX BCH CONFINED TO AREA INVOLVED UPON ARRIVAL	0	19	YTD % 100%

INSPECTION/PREVENTION/PUBLIC ED

	MTD	YTD	TARGET
NUMBER OF CHILD SAFETY SEATS INSPECTED	19	174	
NUMBER OF BLOOD PRESSURE CHECKS	15	201	
NUMBER OF FIRE SAFETY SURVEYS	119	869	718
HIGH HAZARD INSPECTIONS	43	371	189
LIFE SAFETY/SPECIAL EVENT/OTHER INSPECTIONS	3	51	
NEW CONSTRUCTION/REMODEL INSPECTIONS	19	207	
RE-INSPECTIONS	26	372	
NUMBER OF SCHOOL FIRE DRILLS PERFORMED	8	77	80
NUMBER OF SMOKE DETECTORS INSTALLED	4	219	80
NUMBER OF SMOKE DETECTORS CHECKED OR BATTERIES INSTALLED	32	482	375
CONSULTATIONS	12	107	
PLAN REVIEWS	32	482	
PUBLIC EDUCATION CONTACTS MADE	923	3726	3500
NUMBER OF FIRE HYDRANTS INSPECTED	324	907	860

TRAINING

MTD	YTD	TARGET
591.54	8002.90	7000

CUSTOMER SERVICE

PERCENT OF CUSTOMERS RATING OUR SERVICE EXCELLENT OR GOOD	YTD 100%	TARGET 100%
NUMBER OF CUSTOMER SURVEYS RECEIVED	MTD 5	YTD 85

Jacksonville Beach Fire Department 2018 Statistics

Month	Running Total	2017 MONTH	2018 MONTH	TOTAL FIRES	TOTAL FIRE%	RESCUE	RES %	HAZ CON	HAZ %	4 MIN OR LESS	4MIN %	6 MIN OR LESS	6 MIN %	Total Fires includes Auto Aid Fire Responses
JAN	315	315	277	7	3%	170	61%	100	36%	186	70%	248	94%	
FEB	553	238	251	3	1%	164	65%	84	33%	192	79%	220	94%	
MAR	859	306	278	7	3%	203	73%	68	24%	207	76%	259	96%	
APR	1161	302	296	4	1%	215	73%	77	26%	196	69%	270	96%	
MAY	1528	367	287	7	2%	201	70%	79	28%	202	75%	255	95%	
JUN	1841	313	277	2	1%	187	68%	88	32%	170	64%	234	88%	
JUL	2170	329	269	10	4%	179	67%	80	29%	191	74%	246	96%	
AUG	2473	303	295	2	1%	221	75%	72	24%	206	72%	269	94%	
SEP	2770	297	307	2	1%	221	72%	85	28%	223	74%	282	94%	
OCT	3043	273	288	5	2%	202	70%	81	28%	194	71%	254	93%	
NOV	3271	228	225	4	2%	149	66%	72	32%	157	71%	202	91%	
DEC	3533	262	305	2	1%	197	65%	106	35%	193	66%	272	93%	
TOTALS		3533	3355	55	2%	2309	69%	992	30%	2317	72%	3020	94%	
		YTD 17 RUNS	YTD 18 RUNS	YTD FIRES	YTD % FIRES	YTD RESCUE	YTD % RESCUE	YTD HAZ CON	YTD % HAZ CON	YTD 4 MIN	YTD % 4 MIN	YTD 6 MIN	YTD % 6 MIN	

MONTH	AUTO AID GIVEN	BUILDING FIRES (JB)	CONFINED FIRES	% CONFINED	A-SHIFT Training	B-SHIFT Training	C-SHIFT Training	Admin Training	MTD DEPT Training
JAN	7	2	2	100%	213.75	243.25	202.50	40.50	700.00
FEB	2	1	1	100%	202.50	188.75	190.25	96.00	677.50
MAR	2	2	2	100%	209.75	191.25	292.00	53.75	746.75
APR	3	1	1	100%	200.50	240.50	278.25	35.75	755.00
MAY	3	1	1	100%	205.50	181.50	219.00	15.75	621.75
JUN	5	0	0	100%	179.00	221.75	224.75	68.00	693.50
JUL	5	4	4	100%	198.75	193.25	215.00	31.00	638.00
AUG	3	2	2	100%	184.75	195.50	214.25	30.50	625.00
SEP	1	1	1	100%	203.79	189.08	185.50	31.00	609.37
OCT	0	2	2	100%	186.78	222.39	186.07	71.50	666.74
NOV	1	3	3	100%	187.65	172.75	228.49	88.50	677.39
DEC	2	0	0	100%	183.15	194.87	157.39	55.49	591.90
TOTALS	40	19	19	100%	2,355.87	2,434.84	2,593.45	618.74	8002.90
	YTD AUTO AID GIVEN	YTD BUILDING FIRES (JB)	YTD CONFINED	YTD % CONFINED	2000	2000	2000		7000

2018	Jacksonville Beach Fire Department Community Risk Management													
	A-SHIFT S/S	B-SHIFT S/S	C-SHIFT S/S	F.M. S/S	MTD Dept S/S Totals	CSS CHECK	HIGH HAZARD	FIRE DRILLS	SMOKE DET/INST	SMOKE DET/CK	PUBLIC ED.	HYD INSP	WATER USAGE	
JAN	22	21	21	2	66	5	20	8	7	10	65	1	6,500	
FEB	20	21	22	3	66	26	19	8	1	7	53	1	5,800	
MAR	21	23	20	4	68	12	20	5	93	249	424	1	37,000	
APR	0	20	21	3	44	11	23	9	3	6	232	0	21,700	
MAY	41	14	21	2	78	4	15	5	0	7	486	0	27,300	
JUN	22	26	20	4	72	20	33	0	2	13	134	3	68,000	
JUL	23	21	22	7	73	9	50	0	7	13	153	2	9,700	
AUG	21	22	21	5	69	27	55	10	0	4	45	3	9,550	
SEP	21	20	21	6	68	10	27	9	2	2	129	0	5,600	
OCT	24	21	22	7	74	17	35	10	68	99	750	329	6,200	
NOV	21	23	22	6	72	14	31	5	32	40	332	243	5,300	
DEC	62	20	31	6	119	19	43	8	4	32	923	324	7,000	
TOTALS	298	252	264	55	869	174	371	77	219	482	3726	907	209,650	
GOALS					718		189	80	80	375	3500	860	GALLONS	