

STATE OF FLORIDA  
OFFICE OF THE ATTORNEY GENERAL  
MEDICAID FRAUD CONTROL UNIT

Case Name: Schneider Howard Sheldon 3

OAG Number: MFC-15-00381

Field Office: Jacksonville

Interview Note

Subject: [REDACTED] Interview 05-14-15

Created by:	David Schwab on 10/05/2015
Reviewed by:	Michael Maloney

**Profile Information:**

Profile Type:

Witness

Name:

Home Address:

Race

Sex:

**Narrative Detail**

On May, 14, 2015, Schwab interviewed [REDACTED] was the [REDACTED]. The following is a summary of the interview:

[REDACTED] said [REDACTED] in mid November 2014, [REDACTED] told to [REDACTED] that one of [REDACTED] teeth was chipped. [REDACTED] contacted [REDACTED]'s [REDACTED] caseworker, [REDACTED], and advised [REDACTED] that [REDACTED] had chipped a tooth and needed a dental appointment. [REDACTED] contacted [REDACTED] because [REDACTED] would take [REDACTED] to [REDACTED] dental appointments.

On January 23, 2014, [REDACTED] was contacted by [REDACTED] and asked to transport [REDACTED] to the [REDACTED] office, so that [REDACTED] could take [REDACTED] to Dr. Schneider's office. [REDACTED] said that [REDACTED] could take [REDACTED] to Dr. Schneider's office. [REDACTED] questioned why [REDACTED] wanted [REDACTED] to go to Dr. Schneider when [REDACTED] had a dentist that [REDACTED] went to at the Economy Dentistry office on Dunn Avenue. [REDACTED] took [REDACTED] to the appointment with Dr. Schneider on November 25, 2014, [REDACTED] went back with [REDACTED].

The dental assistant took x-rays of [REDACTED]'s teeth and showed [REDACTED] the x-ray and said she did an exam and that [REDACTED] permanent teeth were coming in. She told [REDACTED] that [REDACTED] could not find a chipped tooth, but it looked like [REDACTED] may grind [REDACTED] teeth at night, that was the only problem she saw with [REDACTED]'s teeth.

█████ was told to go back to the waiting room and Dr. Schneider would speak to █████. A short time later Dr. Schneider spoke with █████ and to █████. Dr. Schneider walked █████ to the receptionist so █████ could check out. The receptionist asked █████ if █████ wanted to make a six month check up appointment for █████. █████ told the receptionist that █████ had a dentist.

█████ said █████ got an email from █████, a supervisor from █████, to ask how the appointment went. █████ advised Schwab that the communication between █████ and █████ was not very good. █████ emailed Tiffany Kelly at Florida Support Service, and advised her, the appointment went well, █████'s teeth had no problems and the tooth is not chipped. Schwab asked █████ if they (Dr. Schneider or his staff) told █████ that █████ had any cavities, █████ said, "No." Schwab asked, "Broken teeth?" █████ said, "No." Schwab asked, "So, it was basically a clean bill of health?" █████ said, "Yes, everything was fine."

█████ said when █████ told Tiffany Kelly (Kelly) it was forwarded to Shawn Naugle (Naugle), █████, Dependency Program Director, Naugle forwarded the information to █████ that █████ did not have a chipped tooth and there was not a follow up appointment with Dr. Schneider requested. █████ said that Kelly told █████ to go to the school and ask █████ if █████ teeth were hurting.

On December 9, 2014, █████ went to █████'s school looked in █████'s mouth and asked if █████'s teeth hurt. █████ said they did not hurt. After school █████ advised █████ that █████ came to school and asked █████ if █████'s teeth hurt. █████ asked what █████ said to █████. █████ replied, "No, █████."

On December 16, █████ called █████ and advised █████ that █████ would be picking up █████ today. █████ asked, "Why?" █████ told █████ that █████ was not sure why but █████ would let █████ know. At 11:30 a.m. █████ received the following is an excerpt from the email from █████:

Good Morning █████,

I wanted to follow up with you regarding our conversation this morning. █████ will be seeing Dr. Schneider today to have █████. █████ will be █████ for this appointment, so the mother will be attending to provide consent. Also, █████'s sibling) will be seen for █████'s exam.

At 4:38 p.m. █████, █████'s █████, called █████ to tell █████ that █████ had █████ and █████ wanted to know how █████ was doing. █████ asked █████ why █████ had █████. █████ said █████ did not know why █████ asked █████, "How did you not know that █████." █████ said █████ thought that █████ was getting █████ and █████ just had to be there to sign for █████ being █████. █████ said █████ was very upset about what happened.

At 5:38 p.m. after trying to call █████ and █████ not getting an answer or a returned call, █████ called █████. █████ asked █████ what services █████ had and why. █████ stated █████ did not know that █████ would have █████, █████ discovered that █████ when █████ was brought back to the treatment room and saw gauze in █████'s mouth.

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