

STATE OF FLORIDA
OFFICE OF THE ATTORNEY GENERAL
MEDICAID FRAUD CONTROL UNIT

Case Name: Schneider Howard Sheldon 3

OAG Number: MFC-15-00381

Field Office: Jacksonville

Interview Note

Subject: [REDACTED] Interview 05-13-15

Created by:	David Schwab on 05/20/2015
Reviewed by:	Michael Maloney

Profile Information:

Profile Type:

Witness

Name:

Home Address:

Phone 1:

Race

Sex:

Narrative Detail

On 05-13-15 LEI Schwab interviewed [REDACTED] at the [REDACTED] is the [REDACTED] of [REDACTED], [REDACTED].

The interview was recorded and [REDACTED] Was sworn in by Schwab. [REDACTED] said that [REDACTED]'s [REDACTED] took [REDACTED] to the appointment at Dr. Schneider's office. [REDACTED]'s [REDACTED] was not allowed to go to the back with [REDACTED], even though [REDACTED]. [REDACTED] said that the visit was supposed to only be for [REDACTED], [REDACTED] said when [REDACTED] came out from the treatment room [REDACTED] was very scared and very red. The office staff said that was typical for the procedure and they would [REDACTED] the child for the procedure. [REDACTED] said that [REDACTED] was not [REDACTED] as [REDACTED] and [REDACTED]'s [REDACTED] thought and that [REDACTED] has a [REDACTED]. [REDACTED] said that [REDACTED] thought that the office staff would have taken all the precautions needed due to [REDACTED]'s condition but they did not.

[REDACTED] said that a couple of days later [REDACTED] noticed that [REDACTED] and [REDACTED] and [REDACTED]'s [REDACTED] noticed that some other teeth had work done that they were not aware that Dr. Schneider was going to perform.

Schwab asked if [redacted] had any previous dental work performed. [redacted] said just cleanings and checkups, nothing else had been done.. [redacted] stated "[redacted] it was like laid over, like a flat piece kind of [redacted], and I would think that it would be [redacted]. And it looked like it had been [redacted] and it just didn't look right. Well, [redacted] kept, you know, bothering with [redacted] mouth, and within a couple of days [redacted], and to me it, it, something wasn't right. Um, [redacted], um we, we weren't sure why it was like that."

[redacted] said that they took [redacted] to Pediatric Smiles because they had very limited options with the insurance they had at the time. [redacted] said that they held [redacted] down the best they could for the [redacted] and the dentist explained that the [redacted]

[redacted] she basically said everything she would have to redo."

[redacted] then said the way the insurance works is that each tooth in your mouth has a number (in children the teeth are lettered) and the insurance will only cover that procedure one time they are not going to do it a few months later and you try to claim it again. The dentist told [redacted] that she would have to submit the [redacted] and records to Medicaid to prove that the procedures were done improperly so that Medicaid will cover her fixing the work that was done by Dr. Schneider.

[redacted] advised Schwab that the dentist at Pediatric Smiles advised [redacted] that to do the necessary work on [redacted] [redacted] would have to be [redacted] due to his fear of dentists. [redacted] further advised Schwab that before [redacted] went to Dr. Schneider [redacted] had no fear of doctors or going to the dentist. [redacted] said that [redacted] and has been in and out of hospital all [redacted] life.

[redacted] said that the staff at Dr. Schneider's office would not let [redacted] go back because [redacted] would be a distraction. The staff advised [redacted] that [redacted] would be "cuddled down" and completely [redacted]. [redacted] said that due to [redacted] conditions [redacted] could not be completely [redacted] unless the procedure was done at the hospital and [redacted] said that [redacted] was unaware of that until [redacted] was told by Dr. Mason at Beantree Pediatric Dentistry.

[redacted] said that [redacted] took [redacted] to Pediatric Smiles and there is a room where they are able to do [redacted] dentistry. The dentist was able to do the work (fix the work that Dr. Schneider had performed) and the only new thing that [redacted] had to do was [redacted]. But [redacted] was aware that was going to be occur before [redacted] went in for the treatment because [redacted] that happened at Dr. Schneider's office. The dentist at Pediatric Smiles told [redacted] that [redacted]

[REDACTED] said that [REDACTED] was unaware that there was anything wrong with the tooth since [REDACTED].

[REDACTED] said that [REDACTED] now has private insurance and [REDACTED] takes [REDACTED] to Beantree Pediatric Dentistry and although Dr. Mason has not been able to do much more than just [REDACTED], [REDACTED] about dentists, [REDACTED] teeth do not need any further procedures.

[REDACTED] said that [REDACTED]'s permanent teeth still have not come in. [REDACTED] took [REDACTED] to Dr. Schneider when [REDACTED] was almost [REDACTED]. [REDACTED] said that [REDACTED] showed the [REDACTED] that [REDACTED] to the dentist at Pediatric Smiles. The dentist told [REDACTED] that the [REDACTED] [REDACTED] and that was why [REDACTED] and the dentist also told [REDACTED] the other [REDACTED] properly either.

Schwab asked [REDACTED] if [REDACTED] had been to a dentist other than Dr. Schneider before the [REDACTED]. [REDACTED] said no that [REDACTED] had only gone to Dr. Schneider a couple of times before; for [REDACTED] and everything was fine. [REDACTED] then said "We were never told that [REDACTED] teeth had such an issue. I don't really know if they did, because I couldn't look at them and say 'Oh this tooth needs to be fixed.' I mean we did pretty good with keeping them up. So, having [REDACTED] was not necessarily a shock because of the American diet." [REDACTED] added that they did not know that they were doing all that work. Schwab asked [REDACTED] originally if [REDACTED] was aware that Dr. Schneider was going to [REDACTED]. [REDACTED] said [REDACTED] was not aware and [REDACTED] said [REDACTED] thinks they ended up [REDACTED]. [REDACTED] was not sure on how many [REDACTED].
